

## FAQs

Written by Administrator

Wednesday, 28 February 2007 13:59 - Last Updated Tuesday, 13 October 2009 09:54

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\* Technical

\* General

### iRex, Technical Frequently Asked Questions (FAQs):

**Q. What steps need to be performed before**

**A.** Please run Windows Scandisk, Disk Defrag

**Q. Why do I have to run Scandisk before in**

**A.** Before installation of iRex, the HDD must b

**Q. Why do I have to de-fragment the Hard d**

**A.** This is because Bits Protection iRex occupi

**Q. What should I do when install interface c**

**A.** You should try the following steps:

- Please check BOOT ORDER in BIOS and set NETWORK or LAN as preference.
- Or Insert the Bits Protection iRex to another PCI slot.
- Or If there is FAST boot or Quick boot in CMOS, please Disable.
- Or If you are using a LAN Card, exchange its slot with the iRex.
- Or Please confirm SHADOW RAM such as D000, is Disabled.
- Or Remove iRex and insert it into another PC to check if it is damaged or not.

**Q. When installing a Licensed Bits Protecti**

**A.** It may result from an incorrect or unusual p

I get the error message that "PCI Card is removed", after installation.

Please check the BOOT ORDER in BIOS and set NETWORK or LAN as preference. If there are FAST

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I installed Bits Protection iRex successfully on my computer with 80GB HD. When installed on another H  
The problem may result from computer being unable to support a 160 GB hard disk. That is to say the c

### iRex, General Frequently Asked Questions (FAQs):

**Q. What is Bits Protection iRex?**

A. The iRex is an intelligent security protection

**Q. How does it work?**

A. Recovery is accomplished through simpl

**Q. Why is iRex important for our business?**

A. 1. To ensure protection against accidental c

**Q. What should I do when install interface c**

A. Please check BOOTING ORDER in BIOS a

**Q. How can iRex assist System Administrat**

A. In a Local area network environment, PCs v

**Q. How much hard-disk space does the iRe**

A. iRex does not utilise any hard disk space th

**Q. Can the data be recovered even if the ha**

A. iRex can recover the data even from a form

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**Q. How much time is required to recover lost data?**

A. Protection and recovery time is extremely fast.

**Q. I have multiple Operating systems and partitions. Can iRex protect them?**

A. iRex can protect multiple Windows series C and D drives.

**Q. What happens to my data if the Operating system crashes?**

A. iRex works perfectly well without the support of Operating system.

**Q. I already have anti-virus software installed. Do I need iRex?**

A. The fundamental problem with anti-virus software is that it only protects the system while it is running.

**Q. What warranty is offered?**

A. We offer a one year international standard warranty.

**Q. What happens to my data if the Operating system crashes?**

A. iRex works perfectly well without the support of Operating system.